



LOUISIANA

DEPARTMENT of REVENUE

Frequently Asked Questions Office of Debt Recovery FAQs

What/who is the Office of Debt Recovery (ODR)?

Act 399, through La. R.S. 47:1676, established the ODR as a centralized debt collection unit authorized and required to collect delinquent debt owed to the state of Louisiana. It is a cooperative endeavor between the Louisiana Department of Revenue and the Louisiana Attorney General's Office.

What statutes created and govern the operations of ODR? Where can I find a list of possible actions that can be taken on debt?

Visit the Legislative website at www.legis.state.la.us and click on the Search tab under Louisiana Laws Search. Enter Law Body RS, Rule Number 47 and then enter the section number as shown below:

- R.S. 47:1676 This statute sets up the Office of Debt Recovery and outlines the purpose and scope of the office;
- R.S. 47:296.2 Suspension and denial of renewal of drivers' licenses;
- R.S. 47:296.3 Suspension, revocation, or denial of hunting and fishing licenses;
- R.S. 47:299 Offset of Individual income tax refunds against debts owed certain state agencies;
- R.S. 47:1677 FIDM - Financial Institute Data Match.

This isn't my address anymore or I've never lived at this address. The address our office provides to the Office of Debt Recovery is the last known address on file with our office. The Department of Revenue access to databases we do not have access to and may send communications to addresses they have in their files.

Can I set up a payment arrangement?

To set up payment arrangements, please contact ODR at 225-219-2188 or 844-330-6176.

What should I do if I believe I have paid this debt?

If you believe you have previously paid this liability in full, please mail a copy of the ODR letter with your account number along with proof of payment to:

Office of Debt Recovery - P.O. Box 3317, Baton Rouge, LA 70821 ATTN: ODR – Accounts Receivable Correspondence

I received a letter from ODR indicating that I owe a debt. Is there someone I can contact regarding this letter?

You may call 225-219-2188 or 844-330-6176.

Mail-in: Payment should be made payable to the Louisiana Office of Debt Recovery and mailed to P.O. Box 3317, Baton Rouge, LA 70821. To ensure proper credit, please print your account number on your payment and include a copy of the letter or the payment voucher located on the letter. Do not mail cash.

I have moved to another address. What should I do to update my mailing information?

Please send a letter to Office of Debt Recovery – P.O. Box 3317, Baton Rouge, LA 70810 Attn: Address Correction